



What Dimensions does about...
Speaking up (Whistleblowing)



About these booklets



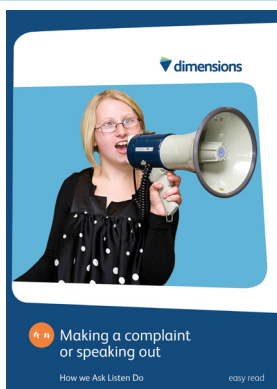
The **What Dimensions does about...** booklets talk about the rules that the staff at Dimensions should be following in plain words and pictures.



If staff are not following the rules in these booklets you can tell a support worker or a manager



or you can make a complaint.



If you would like to find out how to make a complaint, please ask for the **Making a complaint or speaking out** booklet.



Thinking about Speaking up (whistleblowing)



Whistleblowing is when a somebody tells a person in charge about something bad going on.



Often, it is a member of staff who is doing this bad thing. It may even be a manager.



You might see someone drinking alcohol, or fighting, or they might take your money.



We want everybody who works for Dimensions to know that it's good to speak up when something bad is going on.



We call the person who speaks up a **whistleblower**.



How to speak up (whistleblow)



We know it's not always easy to speak up. So we have a **whistleblowing** hotline. This is a phone number you can call any time of day or night to report bad things.



The number is:
0800 915 1571



This service is confidential. This means that you do not have to give your name but if you do it can be helpful.



The person you speak to will tell Rhoda Iranloye all about the problem.

Rhoda is the **Group Director of Quality, Governance & Lived Experience** for Dimensions.



Rhoda will make sure the problem is investigated.



Sometimes we will have to tell other people about the problem. We might have to tell:



The local Safeguarding Team



The Care Quality Commission/Care Inspectorate Wales



The Police



The Office for Standards in Education, Children's Services and Skills.



Homes &
Communities
Agency

The Homes & Communities Agency



What will happen next



If you have given your name, the investigating manager will tell you as much as they can about what they find out.



They may have to keep some details private to protect other people.



It is important that you Speak Up if you see someone doing something wrong. It will help you and others to keep safe.



Better Lives for More People

Dimensions supports adults with learning disabilities, autistic people, individuals with complex health or forensic needs, and those with a history of behaviours of distress.

The people we support and their families are at the heart of everything we do. We want every person we support to have a great, ordinary, active life as part of their local community.



Find out more about Whistle-blowing

Website: www.dimensions-uk.org

Phone: 0300 303 9001

Email: enquiries@dimensions-uk.org

Twitter: @DimensionsUK

Facebook: DimensionsUK

Dimensions

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