

***What people like and admire about me...***

- My sense of humour
- My willingness to admit when I am wrong
- My compassion
- My consistent temperament
- My honesty
- My industry
- My ability to bring people together
- My will to win
- My beef and mushroom stroganoff

***What's important to me...***

- Angela, my long-suffering wife, and my dear children, Charlotte, Harry & Natalie
- Feeling that most days, in some small way, I have helped someone who needed help – especially if I am supporting equality of opportunity
- The inalienable right to a place to call home – the World really is big enough for all
- Clarity of accountability – when we know what's expected of us we do it (don't we?)
- Customers being happy and heard – loud and clear – and getting value for money!!!
- Chillies – on pretty much everything
- Making the right decisions in good time and regardless of popularity
- Laughing (like Jimmy Carr, they tell me) as long and loud as the situation warrants
- Playing my guitars, piano and – how exotic am i? – sitar
- Seeing people 'get on in life' - I'm proud of people I have helped to progress
- Rock – especially if it involves heavy guitar and a Hammond organ
- Tottenham Hotspur Football Club

***How to support me well at work...***

- Make me better – teach me what you know that I don't
- Be honest - I can't remember the last time I thanked someone for lying to me
- Say what you think and feel – wide consensus can be hard to find but mutual understanding should be readily available.
- Bring on bad news a.s.a.p. – please don't make me find out if you could've told me
- Be positive and solution-focused – Tigger struggles with Eeyore.
- Laugh with me – I take what I do very seriously but I am less serious about me
- Give me feedback – I will have wanted to help you so, if I didn't, I need to know how
- Join in: if I'm doing something and you can help or 'want in' just ask.
- Forgive me if my sense of humour gets in the way sometimes – it's a self-defence thing; I'm much more shy than you probably think I am. Yes, really!