

## Facts for Families: GDPR

The GDPR (General Data Protection Regulation) replaced the Data Protection Act 1998 in the UK as of 25th May 2018. The UK introduced the Data Protection Act 2018 (DPA 2018), which equates to the GDPR and will be the regulations once we leave the EU, Brexit. It gives people greater control over their own personal data and increases the penalties for mishandling data.

Across the Dimensions Group, we hold and process a great deal of data about people we support, friends and family, colleagues and tenants and so good data practice is absolutely crucial for us all.

### What does it mean for me as a family member?

When we support someone, there's a lot of personal information that is collected about that person, including about their family and friends. This information includes:

- how we should communicate with you
- what information we have consent (where appropriate) to share with you.

We need to make sure that you understand why we need to ask for personal information from you, what we do with that information, how we use it, and how we look after it.

Hopefully you have received a:

**Privacy Notice** – which explains how we use, store and share personal information and why we need it.

**Data-sharing agreement** – this sets out and agrees the principles of how families should use and protect data once we have shared it with them.

If you have not received these documents please ask your Locality Manager for a copy.

### Proving life can get better

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### Communication from Dimensions

We will send you letters and newsletters to keep you up to date with what is happening in the organisation. From time to time we may contact you to seek feedback about the quality of support your relative receives and how we work in partnership with you. This might take the form of a survey or a phone call. If you don't want to receive this kind of communication please let us know.

### Marketing

You will not receive any marketing from Dimensions.

Please help us by letting us know immediately of any changes to your contact details or communication preferences.