How we will support you to reduce digital isolation
All about assistive technology

Assistive technology are tools you can use to help you do tasks.

Assistive technology can help you do more things for yourself.

Assistive technology can also help your support workers give you great support.

Assistive technology can be things like computers, eye gaze technology, talking photo albums, fall sensors and touch lamps.
What we want to use assistive technology for

We want to support you to use assistive technology that will keep you safe.

We want to support you to use assistive technology to help you communicate.

We want to support you to use assistive technology that improves your health.

We want to support you to use assistive technology that helps you learn new things.

We want to support you to use assistive technology that can help you be part of your community.

We want to support you to get online.
Our promise

We will find the right assistive technology for you to complete the goals in your support plan.

We will show you how to use any assistive technology.

We will speak to specialists if we are unable to find some assistive technology.

We will help you to solve any problems you have with connecting to the internet. This might be finding the right equipment like a tablet for you, getting a wifi connection, or getting more data.
How it works

We will talk about assistive technology in your person-centred reviews.

Your support team will think about what assistive technology would be useful for you.

We will write down what assistive technology you need in the ‘My Technology’ section of your support plan.

In the ‘My Technology’ section you will be assessed for how much support you need to use technology.

If there is something you think assistive technology could help you with please speak to your staff or manager.

If you need additional help, contact the Assistive Technology project team on luke.joy-smith@dimensions-uk.org
How we will support you to use the internet

The internet is one particularly important type of Assistive Technology.

You can use the internet to do things like talk to people, pay bills, watch programmes and to find out information.

To use the internet you must have a device (like a tablet, computer or smart phone.)

To use the internet you must also have a broadband connection to the internet, or access to data.

The way Dimensions will help you use the internet depends on what support you get from us.

Find the option that is about you and it will say how we can help.
About you
Option 1

My team are always in my home.

There is an office where I live.

‘My Technology’ plan says I need quite a lot of support to get online and use a device.
How we will support you if you are Option 1

- Dimensions pays for the broadband
- Dimensions is the main user but you can use it if data is available.
- Dimensions will support you to get your own connection if our data is not enough for you.
- Where appropriate Dimensions can supply you with a device to use.
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About you
Option 2

My team are always in my house.

There is not an office where I live.

‘My Technology’ plan says I am quite independent but need some support to use new technology.
How we can support you if you are Option 2

- Dimensions pays for the broadband

- Dimensions is the main user but you can use it if data is available.

- Dimensions will support you to find the right data package for the device if our data is not enough for you.

- Dimensions may supply you with a device or support you to buy the best device for your budget and needs.
About you
Option 3

My team are in my house a lot of the time.

There is not an office where I live.

‘My Technology’ plan says I am independent but need some support to use technology.
How we can support you if you are Option 3

- You pay for the broadband.

- You are the main user but staff may ask to use your connection when supporting you in your home if our mobile data is weak.

- Dimensions may support you to find the right broadband supplier.

- Dimensions may supply you with a device or support you to buy the best device for your budget and needs.
About you
Option 4

My team only visit me for a few hours each week.

There is not an office where I live.

‘My Technology’ plan says I am very independent and need only a little support to use technology.
How we can support you if you are Option 4

- You pay for the broadband
- You are the main user but staff may ask to use your connection when supporting you in your home if our mobile data is weak.
- Dimensions may support you to find the right broadband supplier.
- Dimensions may support you to buy the best device for your budget and needs.
Proving life can get better

Dimensions provides evidence-based outcomes-focused support for people with learning disabilities, autism and complex needs. We help people to be actively engaged in their communities.

Find out more about Assistive Technology

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