



What people like and admire about me...

- My honesty and integrity
- I am solution focussed – always looking for a better way of working
- Encouraging people to strive and reach their potential
- I am a great champion for improving the quality of services and quite tenacious about making a difference
- I am approachable
- The fact that I am always positive and will remain calm in a crisis
- My passion to create a sense of belonging – supporting and valuing my teams and peers

What's important to me...

- My family. I'm a wife and a mother of two children who bring joy and peace to my world.
- I'm a mentor and a coach and I love seeing people develop and grow in confidence
- Using an improvement mindset as a catalyst for change; creating a culture that encourages staff to give their best, have joy at work and to have a positive impact in the lives of people we support.
- Giving back to my community - I love singing and lead a children's choir for ages 5-11. There's nothing like a good sing-along with children to wipe the blues away. This always brings a smile to my face
- Adding value – my motivation is to add value and make a difference at home, work and community

How to support me well at work...

- By being open and honest if something has gone wrong rather than try to hide a problem. I'm a great believer in learning from failure and using it as an opportunity for growth
- I love data for improvement. Nothing improves without measurement, so what is your data and information telling you? Show me the impact and value of your improvement work so we know if we have got better
- I can be quite curious, and will ask questions so we can make better decisions, so please do not be offended if I ask 'why' a few times.
- Do let me know if I have offended you, I prefer to know sooner rather than later so I can apologise and put things right.
- Treat me as you would like to be treated