



### What people like and admire about me...

- Your boundless energy and quick wit
- Passionate and value driven
- You enable people to be the best version of themselves
- You really engage with people to show you are listening
- You champion the rights of others
- Dedicated and hard working
- You have a great sense of fun
- You keep it simple
- You are an inspirational leader
- You help people succeed

### What's important to me...

- My husband Mike, our children and all our BIG family – they are the most important thing in my life.
- Time with my children, showering them with kisses and making sure they feel loved and secure.
- Doing the best I can and helping others do the best they can.
- Achieving my potential - by being challenged and stretching myself.
- I like to be busy and work best under pressure.
- That people we support have the same opportunities as I do – especially the right to make a bad decision or an extravagant purchase!
- Making things happen and removing barriers.
- To give positive feedback.
- Feeling valued and making those around me feel valued.
- Working in a positive and happy environment.
- Staying calm and finding solutions.

### How to support me well at work...

- Be honest – I can't help if you don't share the problem.
- No surprises, talk to me as early as you can and share anything that is important or could become very important.
- Give positive feedback if I deserve it, this brings out the best in me. If you have to deliver constructive feedback, be sensitive, as I will be very hard on myself if I've made a mistake or not performed well.
- Take responsibility for any actions or commitments you have made following a meeting or conversation we have had.
- Don't be negative – it's no fun and wastes energy – focus on doing something about it, removing barriers and finding a solution!
- Be fair, honest and treat everyone as an equal.
- Don't just talk about it, make it happen!