



What people like and admire about me...

- I am down to earth
- I try to see the other person's point of view
- I am approachable and try to be a good listener
- I am resilient
- I am funny
- I am loyal and trustworthy

What's important to me...

- Doing what I say - when I say I will do something.
- Feeling I have made a difference to the quality of services we provide
- Apart from my family and friends my main passion is music especially live music and finding new bands. All time favourites The Clash, The Smiths, The Libertines – my current favourite changes all the time
- Feeling my 'To Do' list and my papers are not getting out of control and that I am able to understand what people expect of me
- Getting to the bottom of a tricky problem and solving it gives me great satisfaction
- Being involved in decisions that will affect me and my team and feeling my opinion matters.

How to support me well at work...

- I don't like surprises so if there is a problem just tell me however bad it is.
- I like meetings to start on time. I also like for people to be well prepared and for people to have the right papers.
- Please recognise that though I use humour to diffuse difficult situations it doesn't mean I am not taking it seriously. It is my way of reducing tension and moving things forward
- Keep things simple wherever possible and don't overcomplicate where it is just not necessary
- Numbers are not my strong point so I might need things explained to me more than once before I understand it.