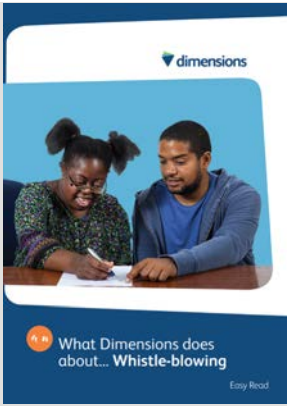




What Dimensions does about... **Whistle-blowing**



About these booklets



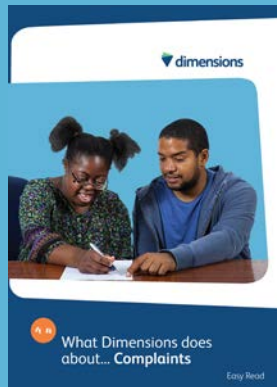
The **What Dimensions does about...** booklets talk about the rules that the staff at Dimensions should be following in simple words and pictures.



If staff are not following the rules in these booklets you can tell a support worker or a manager



or you can make a complaint.



If you would like to find out how to make a complaint, please ask for the **Making a complaint or speaking out** booklet.



Thinking about whistle-blowing



Whistle-blowing is when a somebody tells a person in charge about something bad going on.



Often, it is a member of staff who is doing this bad thing. It may even be a manager.



We want everybody who works for Dimensions to know that it's good to speak up when something bad is going on.



We call the person who speaks up a **whistle-blower**.



Thinking about whistle-blowing



We know it's not always easy to speak up. So we have a **whistle-blowing** hotline. This is a phone number you can call any time of day or night to report bad things.



The number is:
0800 915 1571



This service is confidential. This means that you do not have to give your name. But the person you speak to will tell Jackie Fletcher all about the problem.



Jackie is the **Executive Director of Quality & Compliance** for Dimensions.



Jackie will make sure we investigate the problem.



Sometimes we will have to tell other people about the problem. We might have to tell:



The local Safeguarding Team



The Care Quality Commission/Care and Social Services Inspectorate Wales



The Police



The Office for Standards in Education, Children's Services and Skills.



The Homes & Communities Agency

Sometimes we will have to tell other people about the problem. We might have to tell:



Sometimes, to fix a problem we will have to share the name of the whistle-blower. When this happens, we will do all we can to protect them. This means keeping them safe from the person they have reported.



This is a guide to the Dimensions policy on whistleblowing for people we support. Please contact a member of staff if you would like to see the complete document. Dimensions Easy Information Nov 2016 Review Date Nov2018



Proving life can get better

Dimensions provides evidence-based outcomes-focused support for people with learning disabilities, autism and complex needs. We help people to be actively engaged in their communities.



Find out more about Whistle-blowing

Website: www.dimensions-uk.org
 Phone: 0300 303 9001
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