

I think you  
are great!



What Dimensions does about  
sharing a compliment



## Ask Listen Do



Dimensions is part of an NHS England project called **Ask Listen Do**.



Support can get better when we know when things have gone wrong.

Knowing when we have done things well also helps to keep up good support.

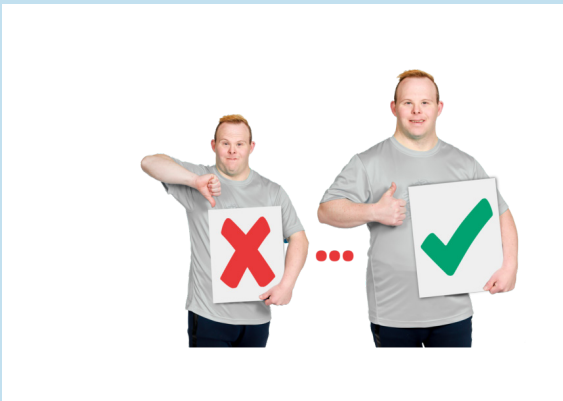


**Ask Listen Do** is about making it easier for people with a learning disability, autism or both, their families and carers to say what is good or bad about their health and social care or education.



At Dimensions we will

**Ask** so you can share a **compliment** about how you are supported or about something Dimensions has got RIGHT for you.



**Listen** so we understand and can continue to do well and learn from your feedback.



**Do** so we can celebrate and praise the people you have complimented.

**Do** something so that others can benefit from your feedback too.



Lots of services in education, health and social care have agreed to **Ask Listen Do** and you can expect them behave in this way, towards you.



## How to share a **compliment**



A **compliment** is a way of saying you are really happy about something a member of staff or Dimensions has done.



It might mean that they have done something extra special and you want other people to know about it.



Use this form to tell us about your **compliment**.



If you need help you can ask a member of staff, family member, or an advocate.



Once you have finished filling in the form, please send it to your local office. Their address is:

Please affix your local office address here



Please write your **compliment** in the box below.

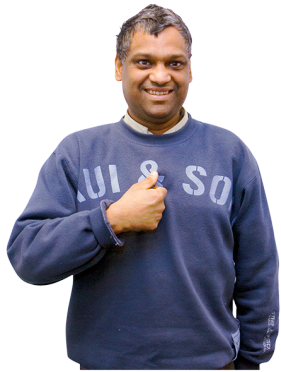
If you need to use more paper you can.







Please put a tick next to the word that says who you are:



Person we support

☐

Family Member

☐

Someone else,  
Please say who:

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☐

We may want to contact you to talk about your **compliment**. If that is okay, then please write your name and telephone number in the spaces on the next page.



Name:



Telephone number:



Today's date:

**For office use only.**

Date Received: \_\_\_\_\_

Date initial details entered onto Complaints/Compliments Management System (CMS): \_\_\_\_\_

Reference No: \_\_\_\_\_

\* Date Acknowledged: \_\_\_\_\_

Person acknowledging compliment: \_\_\_\_\_

NB. \* Person acknowledging should pass details of compliment onto relevant service manager.



# Proving life can get better

Dimensions provides evidence-based outcomes-focused support for people with learning disabilities, autism and complex needs. We help people to be actively engaged in their communities.



## Find out more about Dimensions

Website: [www.dimensions-uk.org](http://www.dimensions-uk.org)

Phone: 0300 303 9001

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