Information for tenants about complaints.

There might be something about your home you are unhappy with. If you tell us what this is, this is called making a complaint.

If you make a complaint, your tenancy will be safe. It is important that you let us know when things are not right, Dimensions want to know how to make your home better.

To make a complaint you can phone the complaint line on **0300 303 9024**.

You can send an email about your complaint to **Complaints@dimensions-uk.org**.

You can fill in the complaint form on the Dimensions website.

You can ask your support worker to help you.