



Information for tenants about complaints.



There might be something about your home you are unhappy with. If you tell us what this is, this is called making a **complaint**.



If you make a complaint, your **tenancy** will be **safe**. It is important that you let us know when things are not right, Dimensions want to know how to make your home better.



To make a complaint you can phone the complaint line on **0300 303 9024**.



You can send an email about your complaint to **Complaints@dimensions-uk.org**.



You can fill in the **complaint form** on the Dimensions **website**.



You can ask your **support worker** to help you.